



Great National
Hotels & Resorts™



Key Points

- Remove customer friction
- Professionally trained
- 68 hours per week
- Dedicated Team

Customer Contact Centre

Our Customer Contact Centre improves guest communication and increases direct bookings via your CRS. From upselling to handling inbound reservations, we enhance efficiency and boost revenue.

Monday to Friday. 9am to 8pm Saturday & Irish bank holidays 10am to 4pm.
Full-time reservation support. Over-flow support.

Benefits

Increased Calls Answered
Increased ABV
Increased Conversion
Increased customer satisfaction
Increased Up Sell

Services

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Dedicated Team